

# McAfee Anti-Virus Migration Service

## Objective

This service enables an organization to efficiently migrate legacy anti-virus systems to McAfee's ePO and anti-virus software.

## Tasks Performed

At the beginning of this engagement, the consultant will arrive on-site to conduct an initial meeting with all relevant client personnel. A list of topics that we will focus on is as follows:

1. Define specific objectives and goals for this service
2. Develop and articulate the strategy for the engagement
3. Review the customer network environment
4. Review legacy AV products currently deployed
5. Review all product requirements
6. Review deliverables for the end of the engagement

## Assessment Phase

This phase of the project will seek to provide the relevant context for the design phase based on the organization's current business practices and IT environments. The consultant will obtain a detailed understanding of the business and technical factors that may affect product placement and development recommendations. Assessment considerations reviewed during this project will include:

- Change management process
- Integration test lab
- Single site environment factors
- Multiple site environment factors
- Bandwidth considerations
- Customer node review
- Review of network and desktop operating systems
- Review of existing Anti-Virus server and desktop products
- Review of existing Anti-Virus gateway products

## Design Phase

After the Assessment phase, the consultant will develop and define the requirements and architecture for the proposed solution. The design recommendations provided during this project will include:

- Identification of new components that will affect the IT environment
- Develop and test uninstall methods
- Develop and test deployment strategy
- Develop detailed deployment plan

## Implementation Phase

Based on data gathered from the Assessment and Design phases, Expert Services will provide the following:

- Installation of one (1) ePO server and agents to a pilot group
- Configure ePO database structure, software repository and policies
- Deploy point products to pilot group
- Remove legacy Anti-Virus from pilot group
- Deploy ePO Agents to enterprise
- Remove legacy Anti-Virus from Enterprise
- Deploy current McAfee Anti-Virus to enterprise
- Hands-on client knowledge transfer for best practices of anti-virus policy maintenance



## Reports Generated

At the end of this engagement, our Experts will provide the following deliverables:

- System design criteria
- Final system design document
- Detailed product deployment Project Plan
- Customized deployment methodology and configuration recommendations based on product functionality and proven best practices

The reports will detail a recommended deployment plan, acceptance testing and deployment methodologies specifically developed based on your current environment and years of product and consulting experience obtained during large enterprise projects.

## To Be Completed Prior to Start of Session

The client is responsible for providing the following:

- Access to the relevant client personnel
- Network design documentation
- Access to phone, internet connection, and workspace
- Physical access to all necessary areas of the company network
- Any relevant anti-virus history

## Price

- Email for pricing
- [consulting@mcafee.com](mailto:consulting@mcafee.com)

## Recommended Courses for ePolicy Orchestrator

McAfee Intranet Defense with ePO and VirusScan Enterprise

**Scheduling**

Additional tasks and fees considered outside the scope of work for these services, any delay and/or wait-time on this project due to client readiness or 3rd party products and vendors, will be defined, documented and mutually agreed upon in writing by McAfee, Inc. and client prior to beginning any new activities. Such documentation of the task(s) to be performed will then become an amendment to this agreement. This package assumes work will be conducted during normal business hours. Once this engagement has been agreed to in writing, a McAfee Expert Services scheduling representative will contact the client to arrange a convenient time. If Client wishes to cancel the services, or change the agreed schedule, all relevant change fees and penalties for previously arranged travel reservations shall be due and immediately invoiced to the client by McAfee Inc. These fees are in addition to any fees due for rescheduled Services. Any significant delays due to client schedule or conditions may result in additional charges

**Terms and Conditions**

To the extent that McAfee provides consulting services to Customer under the Services defined herein, the following terms shall be applicable to such Services.

(a) McAfee shall provide the deliverables ("Services") described herein. The Services will be performed by qualified personnel in a professional manner consistent with industry standards.

(b) Limitation of Liability. NEITHER PARTY SHALL HAVE LIABILITY TO THE OTHER FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES INCLUDING ANY WORK PRODUCT, EVEN IF MCAFEE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN

NO EVENT SHALL MCAFEE OR CUSTOMER BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES IN EXCESS OF THE AMOUNTS PAID BY CUSTOMER HEREUNDER. MCAFEE SHALL HAVE NO LIABILITY OR OBLIGATION FOR ANY DAMAGES THAT ARISE FROM THE USE OF THE SERVICES AS PART OR IN COMBINATION WITH ANY DEVICES, PARTS OR SOFTWARE NOT PROVIDED BY MCAFEE, THAT IS INCONSISTENT WITH THE DESIGNED PURPOSE OF THE SERVICES. THE ABOVE EXCLUSIONS APPLY TO THE EXTENT THAT THE DAMAGES WOULD HAVE BEEN AVOIDED BUT FOR SUCH USE OR COMBINATION.

c) Customer shall pay all invoices within 30 days of receipt thereof from McAfee.

**Order Confirmation**

Your signature below confirms the details of this order and this form may not be altered by anyone. This agreement sets forth the entire understanding of the parties as to the subject matter herein, and may be modified only by a writing executed by both parties. Any software license agreement for McAfee software is a separate agreement and the terms and conditions of such license agreement shall have no bearing on this agreement. You understand that these services will be delivered as specified in this document and fees quoted do not include expenses. Travel and related expenses will be billed to the customer at the completion of this engagement.

Please sign and return this document to your account manager.

**Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Please Print Name:** \_\_\_\_\_ **Phone:** \_\_\_\_\_

**Company Name:** \_\_\_\_\_ **E-Mail:** \_\_\_\_\_

For more information about McAfee Expert Services please e-mail [consulting@mcafee.com](mailto:consulting@mcafee.com).

McAfee Expert Services

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