

## McAfee E-Business Jump Start

### Objective

This service provides a complete strategy for the system integration, implementation and management strategy for the McAfee Security E-Business Server. Upon completion of this service, clients will have a full installation and the knowledge required to leverage the benefits of automated encryption technology.

### Tasks Performed

The Consultant will:

- Define and understand customer goals and specific security concerns
- Assist in developing system design
- Discuss operational mechanics
- Discuss typical deployment methods for the technology
- Develop a strategy and roadmap for product integration into the production environment

Knowledge Transfer includes:

- A hands-on workshop for the installation and configuration of the E-Business Server in a non-production environment.
- Contribute expertise towards the design of an integrated solution
- Provide product demonstration, hands-on training and product knowledge
- Discuss customer goals and define system objectives
- Present an overview of the E-business Server and business process integration scenarios.
- Discuss and design an implementation solution
- Demonstrate E-Business Server integration using custom Perl Scripts
- Install and configure the McAfee E-business Server in a non-Production environment.

This service will also provide hands-on experience for client staff in:

- Product installation
- System functionality
- Key Management
- Encryption, decryption and signing
- Software upgrades

### Reports Generated

- Process Flow Diagram and description
- Integration process and related documentation
- System and application configuration and procedures
- Hard copy of Perl Scripts
- Implementation plan
- Operational prototype description
- Written copies of all deliverables and procedures developed during the project will be provided to customer representatives.



### To Be Completed Prior to Start of Session

- Product received at client site
- IP address provided for server
- Network maps provided to Expert Services
- Client point of contact assigned for the engagement
- Access to desk, internet connection, and phone
- Security policies provided to Expert Services

Client is responsible for providing the supported platforms including the CPU, networking hardware, storage devices and operating systems. Specifications detailing supported configurations are outlined in the product guide and should be reviewed before the engagement is scheduled.

### Price

- \$6,000 USD plus T&E

### About McAfee Expert Services

McAfee Expert Services consultants are seasoned professionals that understand the realities of maintaining security and network performance. We partner with our clients to identify and prioritize their challenge, design cost effective solutions that fit their business, and assist their IT staff with the deployment of solutions that maximize their return on investment. Backed by the experience of working with hundreds of the world's leading companies and governments, we're ready to help you meet your business needs.

### Scheduling

Additional tasks and fees considered outside the scope of work for these services, any delay and/or wait-time on this project due to client readiness or 3rd party products and vendors, will be defined, documented and mutually agreed upon in writing by McAfee, Inc. and client prior to beginning any new activities. Such documentation of the task(s) to be performed will then become an amendment to this agreement. This package assumes work will be conducted during normal business hours. Once this engagement has been agreed to in writing, a McAfee Expert Services scheduling representative will contact the client to arrange a convenient time. If Client wishes to cancel the services, or change the agreed schedule, all relevant change fees and penalties for previously arranged travel reservations shall be due and immediately invoiced to the client by McAfee Inc. These fees are in addition to any fees due for rescheduled Services. Any significant delays due to client schedule or conditions may result in additional charges

### Terms and Conditions

To the extent that McAfee provides consulting services to Customer under the Services defined herein, the following terms shall be applicable to such Services.

(a) McAfee shall provide the deliverables ("Services") described herein. The Services will be performed by qualified personnel in a professional manner consistent with industry standards.

(b) Limitation of Liability. NEITHER PARTY SHALL HAVE LIABILITY TO THE OTHER FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES INCLUDING ANY WORK PRODUCT, EVEN IF MCAFEE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO

EVENT SHALL MCAFEE OR CUSTOMER BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES IN EXCESS OF THE AMOUNTS PAID BY CUSTOMER HEREUNDER. MCAFEE SHALL HAVE NO LIABILITY OR OBLIGATION FOR ANY DAMAGES THAT ARISE FROM THE USE OF THE SERVICES AS PART OR IN COMBINATION WITH ANY DEVICES, PARTS OR SOFTWARE NOT PROVIDED BY MCAFEE, THAT IS INCONSISTENT WITH THE DESIGNED PURPOSE OF THE SERVICES. THE ABOVE EXCLUSIONS APPLY TO THE EXTENT THAT THE DAMAGES WOULD HAVE BEEN AVOIDED BUT FOR SUCH USE OR COMBINATION.

c) Customer shall pay all invoices within 30 days of receipt thereof from McAfee.

### Order Confirmation

Your signature below confirms the details of this order and this form may not be altered by anyone. This agreement sets forth the entire understanding of the parties as to the subject matter herein, and may be modified only by a writing executed by both parties. Any software license agreement for McAfee software is a separate agreement and the terms and conditions of such license agreement shall have no bearing on this agreement. You understand that these services will be delivered as specified in this document and fees quoted do not include expenses. Travel and related expenses will be billed to the customer at the completion of this engagement.

Please sign and return this document to your account manager.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Company Name: \_\_\_\_\_ E-Mail: \_\_\_\_\_

For more information about McAfee Expert Services please e-mail [consulting@mcafee.com](mailto:consulting@mcafee.com).

McAfee Expert Services  
ES-SECC-JS-EBUS

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