

McAfee E-Business Scripting

Objective

The E-Business Server Scripting Service provides your organization with firm direction and a head start in leveraging the powerful automated encryption capabilities of the E-Business Server. The service includes interactive definition between your staff and Network Associates Expert Services of the business process required to implement automated encryption, development and testing of scripts to fulfill those business processes. This service also provides interactive knowledge transfer with your staff to ensure that they have the skills to continue customizing E-Business Server as the organization's needs change.

This engagement allows for a maximum of three days of services rendered. Additional days can be added if the client's needs exceed the allotted

Tasks Performed

The consultant will conduct an initial meeting with all relevant client personnel. Listed are the areas of focus for this meeting:

- Discussion of business requirements
- Discussion of process requirements
- Discussion of security and authentication requirements
- Discussion of business requirements
- Discussion of process requirements
- Discussion of security and authentication requirements
- Develop strategy for the remainder of the engagement
- Review of the customer network environment
- Assurance that scripting language support is available on the operating system

After the initial meeting, the consultant will perform the following tasks:

- Assessment of correct operation of existing E-Business Server install
- Functional requirements and encryption process
- Create encryption key structure (if applicable)
- Create and modify automated encryption scripts
- Test automated encryption process

Hands-on training will be provided to one customer representative during the course of the engagement. The client representative will accompany the consultant during all phases of the engagement and receive instruction as the consultant defines, creates, and implements the required scripts. At the end of the engagement, the client representative will have a clear understanding of what is required to maintain and manage the E-Business Server automation scripts in line with McAfee Security best practices.

Implementation Team

- Expert Security Consultant
- Client Administrator
- Other client representatives as necessary

Reports Generated

Deliverables provided from this engagement include:

- A report outlining the processes implemented for automated encryption with the E-Business Server
- A summary of scripts developed and the testing procedure
- A summary of knowledge transfer subjects and topics for future reference
- Additional recommendations and observations

To Be Completed Prior to Start of Session

The client is responsible for providing the following:

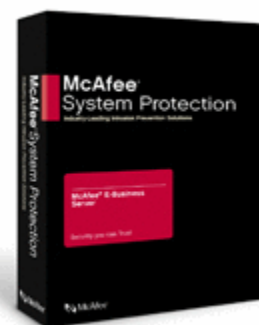
- Identified client representative to be available for information clarification during the entire engagement
- All relevant network documentation provided to Network Associates Expert Services consulting
- Provide Corporate Security Policy regarding encryption
- E-Business Server Scripting Questionnaire
- Workspace with access to phone and internet
- Access to all relevant servers

Price

- \$6,000 USD plus T&E

About McAfee Expert Services

McAfee Expert Services consultants are seasoned professionals that understand the realities of maintaining security and network performance. We partner with our clients to identify and prioritize their challenge, design cost effective solutions that fit their business, and assist their IT staff with the deployment of solutions that maximize their return on investment. Backed by the experience of working with hundreds of the world's leading companies and governments, we're ready to help you meet your business needs.



Scheduling

Additional tasks and fees considered outside the scope of work for these services, any delay and/or wait-time on this project due to client readiness or 3rd party products and vendors, will be defined, documented and mutually agreed upon in writing by McAfee, Inc. and client prior to beginning any new activities. Such documentation of the task(s) to be performed will then become an amendment to this agreement. This package assumes work will be conducted during normal business hours. Once this engagement has been agreed to in writing, a McAfee Expert Services scheduling representative will contact the client to arrange a convenient time. If Client wishes to cancel the services, or change the agreed schedule, all relevant change fees and penalties for previously arranged travel reservations shall be due and immediately invoiced to the client by McAfee Inc. These fees are in addition to any fees due for rescheduled Services. Any significant delays due to client schedule or conditions may result in additional charges

Terms and Conditions

To the extent that McAfee provides consulting services to Customer under the Services defined herein, the following terms shall be applicable to such Services.

- (a) McAfee shall provide the deliverables ("Services") described herein. The Services will be performed by qualified personnel in a professional manner consistent with industry standards.
- (b) Limitation of Liability. NEITHER PARTY SHALL HAVE LIABILITY TO THE OTHER FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES INCLUDING ANY WORK PRODUCT, EVEN IF MCAFEE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN

NO EVENT SHALL MCAFEE OR CUSTOMER BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES IN EXCESS OF THE AMOUNTS PAID BY CUSTOMER HEREUNDER. MCAFEE SHALL HAVE NO LIABILITY OR OBLIGATION FOR ANY DAMAGES THAT ARISE FROM THE USE OF THE SERVICES AS PART OR IN COMBINATION WITH ANY DEVICES, PARTS OR SOFTWARE NOT PROVIDED BY MCAFEE, THAT IS INCONSISTENT WITH THE DESIGNED PURPOSE OF THE SERVICES. THE ABOVE EXCLUSIONS APPLY TO THE EXTENT THAT THE DAMAGES WOULD HAVE BEEN AVOIDED BUT FOR SUCH USE OR COMBINATION.

c) Customer shall pay all invoices within 30 days of receipt thereof from McAfee.

Order Confirmation

Your signature below confirms the details of this order and this form may not be altered by anyone. This agreement sets forth the entire understanding of the parties as to the subject matter herein, and may be modified only by a writing executed by both parties. Any software license agreement for McAfee software is a separate agreement and the terms and conditions of such license agreement shall have no bearing on this agreement. You understand that these services will be delivered as specified in this document and fees quoted do not include expenses. Travel and related expenses will be billed to the customer at the completion of this engagement.

Please sign and return this document to your account manager.

Signature: _____ **Date:** _____
Please Print Name: _____ **Phone:** _____
Company Name: _____ **E-Mail:** _____

For more information about McAfee Expert Services please e-mail consulting@mcafee.com.

McAfee Expert Services
ES-SECC-JS-ESCR

McAfee, Inc. 3965 Freedom Circle, Santa Clara, CA 95054

McAfee and/or additional marks herein are registered trademarks or trademarks of McAfee, Inc. and/or its affiliates in the US and/or other countries. The color red in connection with security is distinctive of McAfee brand products. All other registered and unregistered trademarks herein are the sole property of their respective owners. © 2005 McAfee, Inc. All Rights Reserved.