

McAfee Enterecept[®] Prevention Mode Readiness

Objective

The objective of the McAfee Enterecept Prevention Mode Readiness service is to fine tune and artfully configure Enterecept for prevention mode.

Tasks Performed

Pre-engagement meeting

The consultant will conduct a kickoff meeting with all relevant client personnel to clarify objectives and gain an initial understanding of the client environment.

Enterecept Strategy Development

Our experts work with your staff to develop a strategy for the configuration and use of Enterecept in both Warning and Prevention mode. Stress is placed on ensuring availability.

Specific areas addressed include:

- Strategy for prevention mode readiness
- Policies for Warning mode and Protection mode operation
- Protection Mode Change Control procedures

Setup and Configuration

Specific tasks performed are:

- Monitor incoming agent security event data and define user and event based exceptions accordingly
- Define and Configure custom security policies for proper implementation of protection mode reactions
- Adjust Agent signature list according to customers specific environmental security needs
- Define User accounts and privilege access levels for all appropriate Enterecept System Administrators
- Configure Management server for appropriate user notifications – Email, Pager, SNMP Traps and Spawn process
- Configure Management Server to acquire signature and agent version updates

To Be Completed Prior to Start of Session

- Product installed at client site
- Product in continuous operation at client site for a two week minimum
- Network maps provided to Expert Services
- Client point of contact assigned for the engagement
- Access to desk, internet connection, and phone



Client is responsible for providing the supported platforms including the CPU, networking hardware, storage devices and operating systems. Specifications detailing supported configurations are outlined in the product guide and should be reviewed before the engagement is scheduled.

Reports Generated

The reports delivered from this engagement include:

- Complete Enterecept configuration details, policies, and rules for each protected server
- Detailed strategy for prevention mode readiness

Price

- \$10,000 USD plus T&E

About McAfee Expert Services

McAfee Expert Services consultants are seasoned professionals that understand the realities of maintaining security and network performance. We partner with our clients to identify and prioritize their challenge, design cost effective solutions that fit their business, and assist their IT staff with the deployment of solutions that maximize their return on investment. Backed by the experience of working with hundreds of the world's leading companies and governments, we're ready to help you meet your business needs.

Recommended Courses for Enterecept

McAfee Enterecept Essentials

Scheduling

Additional tasks and fees considered outside the scope of work for these services, any delay and/or wait-time on this project due to client readiness or 3rd party products and vendors, will be defined, documented and mutually agreed upon in writing by McAfee, Inc. and client prior to beginning any new activities. Such documentation of the task(s) to be performed will then become an amendment to this agreement. This package assumes work will be conducted during normal business hours. Once this engagement has been agreed to in writing, a McAfee Expert Services scheduling representative will contact the client to arrange a convenient time. If Client wishes to cancel the services, or change the agreed schedule, all relevant change fees and penalties for previously arranged travel reservations shall be due and immediately invoiced to the client by McAfee Inc. These fees are in addition to any fees due for rescheduled Services. Any significant delays due to client schedule or conditions may result in additional charges

Terms and Conditions

To the extent that McAfee provides consulting services to Customer under the Services defined herein, the following terms shall be applicable to such Services.

(a) McAfee shall provide the deliverables ("Services") described herein. The Services will be performed by qualified personnel in a professional manner consistent with industry standards.

(b) Limitation of Liability. NEITHER PARTY SHALL HAVE LIABILITY TO THE OTHER FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES INCLUDING ANY WORK PRODUCT, EVEN IF MCAFEE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO

EVENT SHALL MCAFEE OR CUSTOMER BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES IN EXCESS OF THE AMOUNTS PAID BY CUSTOMER HEREUNDER. MCAFEE SHALL HAVE NO LIABILITY OR OBLIGATION FOR ANY DAMAGES THAT ARISE FROM THE USE OF THE SERVICES AS PART OR IN COMBINATION WITH ANY DEVICES, PARTS OR SOFTWARE NOT PROVIDED BY MCAFEE, THAT IS INCONSISTENT WITH THE DESIGNED PURPOSE OF THE SERVICES. THE ABOVE EXCLUSIONS APPLY TO THE EXTENT THAT THE DAMAGES WOULD HAVE BEEN AVOIDED BUT FOR SUCH USE OR COMBINATION.

c) Customer shall pay all invoices within 30 days of receipt thereof from McAfee.

Order Confirmation

Your signature below confirms the details of this order and this form may not be altered by anyone. This agreement sets forth the entire understanding of the parties as to the subject matter herein, and may be modified only by a writing executed by both parties. Any software license agreement for McAfee software is a separate agreement and the terms and conditions of such license agreement shall have no bearing on this agreement. You understand that these services will be delivered as specified in this document and fees quoted do not include expenses. Travel and related expenses will be billed to the customer at the completion of this engagement.

Please sign and return this document to your account manager.

Signature: _____ Date: _____

Please Print Name: _____ Phone: _____

Company Name: _____ E-Mail: _____

For more information about McAfee Expert Services please e-mail consulting@mcafee.com.

McAfee Expert Services
ES-ENTC-PREV

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