

## McAfee Security Health Check

### Objective

This service provides a general assessment of security measures within the customer's computing and network environment. The service outlines threats to customer security, the risks that those threats pose and detailed observations regarding specific security issues brought to light during the survey. The customer specified focus of the survey can be any of the following:

- Perimeter network and external connections
- Electronic commerce gateways
- Inter- or Intra-company LAN/WAN connectivity
- Overall corporate installation at a given site or location
- The entire computing installation at a given site or location

### Tasks Performed

- Site inspection
- Interviews with client staff
- Review architecture and configuration documentation
- Analyze connectivity and access controls
- Study security policies, choices and goals in the context of business goals

The consultant will establish a baseline of the networking environment and current security posture. It will include the following:

- Identification of vulnerabilities
- Recommended corrections, solutions, and implementation priorities
- Discussion of trade-offs between cost, ease of use, and business requirements of current, considered, and recommended security measures

### Interview Content

The consultant will conduct interviews on the following:

- Hardware and software configuration
- Access control
- Technology trends
- Business goals
- Data sensitivity & current Security Policies
- Security Measures and goals
- Disaster recovery plans
- Intrusion detection and response planning

### Reports

Deliverables for this engagement include a detailed report citing findings, analysis and recommendations for improving security at multiple levels in the organization.

The survey will provide the following:

- A measure where the client is today
- Outline of customer's security goals
- Implementation plan for recommended corrective actions
- Baseline data for future reference and comparison

### Implementation Team

- Expert Services Security Consultant
- Client Security Officer
- Other client representatives as necessary

### To Be Completed Prior to Start of Session

Distribution of questionnaire to individuals in the following roles:

- Network security management and administration
- Technical Support and Help Desk
- Data Center managers and large server/database administrators
- Communications and telecommunication engineers
- Auditors
- General management.

### Price

- \$10,000 USD plus T&E

### About McAfee Expert Services

McAfee Expert Services consultants are seasoned professionals that understand the realities of maintaining security and network performance. We partner with our clients to identify and prioritize their challenge, design cost effective solutions that fit their business, and assist their IT staff with the deployment of solutions that maximize their return on investment. Backed by the experience of working with hundreds of the world's leading companies and governments, we're ready to help you meet your business needs.

### Scheduling

Additional tasks and fees considered outside the scope of work for these services, any delay and/or wait-time on this project due to client readiness or 3rd party products and vendors, will be defined, documented and mutually agreed upon in writing by McAfee, Inc. and client prior to beginning any new activities. Such documentation of the task(s) to be performed will then become an amendment to this agreement. This package assumes work will be conducted during normal business hours. Once this engagement has been agreed to in writing, a McAfee Expert Services scheduling representative will contact the client to arrange a convenient time. If Client wishes to cancel the services, or change the agreed schedule, all relevant change fees and penalties for previously arranged travel reservations shall be due and immediately invoiced to the client by McAfee Inc. These fees are in addition to any fees due for rescheduled Services. Any significant delays due to client schedule or conditions may result in additional charges

### Terms and Conditions

To the extent that McAfee provides consulting services to Customer under the Services defined herein, the following terms shall be applicable to such Services.

(a) McAfee shall provide the deliverables ("Services") described herein. The Services will be performed by qualified personnel in a professional manner consistent with industry standards.

(b) Limitation of Liability. NEITHER PARTY SHALL HAVE LIABILITY TO THE OTHER FOR CONSEQUENTIAL, EXEMPLARY OR INCIDENTAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES INCLUDING ANY WORK PRODUCT, EVEN IF MCAFEE HAS BEEN ADVISED OF THE POSSIBILITY OF SUCH DAMAGES. IN NO

EVENT SHALL MCAFEE OR CUSTOMER BE LIABLE FOR ANY DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE SERVICES IN EXCESS OF THE AMOUNTS PAID BY CUSTOMER HEREUNDER. MCAFEE SHALL HAVE NO LIABILITY OR OBLIGATION FOR ANY DAMAGES THAT ARISE FROM THE USE OF THE SERVICES AS PART OR IN COMBINATION WITH ANY DEVICES, PARTS OR SOFTWARE NOT PROVIDED BY MCAFEE, THAT IS INCONSISTENT WITH THE DESIGNED PURPOSE OF THE SERVICES. THE ABOVE EXCLUSIONS APPLY TO THE EXTENT THAT THE DAMAGES WOULD HAVE BEEN AVOIDED BUT FOR SUCH USE OR COMBINATION.

c) Customer shall pay all invoices within 30 days of receipt thereof from McAfee.

### Order Confirmation

Your signature below confirms the details of this order and this form may not be altered by anyone. This agreement sets forth the entire understanding of the parties as to the subject matter herein, and may be modified only by a writing executed by both parties. Any software license agreement for McAfee software is a separate agreement and the terms and conditions of such license agreement shall have no bearing on this agreement. You understand that these services will be delivered as specified in this document and fees quoted do not include expenses. Travel and related expenses will be billed to the customer at the completion of this engagement.

Please sign and return this document to your account manager.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Please Print Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Company Name: \_\_\_\_\_ E-Mail: \_\_\_\_\_

For more information about McAfee Expert Services please e-mail [consulting@mcafee.com](mailto:consulting@mcafee.com).

McAfee Expert Services  
ES-SECC-HEALTH

McAfee, Inc. 3965 Freedom Circle, Santa Clara, CA 95054

McAfee and/or additional marks herein are registered trademarks or trademarks of McAfee, Inc. and/or its affiliates in the US and/or other countries. The color red in connection with security is distinctive of McAfee brand products. All other registered and unregistered trademarks herein are the sole property of their respective owners. © 2005 McAfee, Inc. All Rights Reserved.