Solution Brief

Computer Theft Recovery and Data Protection

Track, identify, and recover stolen laptops and other mobile devices

Absolute Software Corporation is a leader in computer theft recovery, data protection, and IT asset management solutions. Absolute Software provides organizations with solutions in the areas of regulatory compliance, data protection, and theft recovery.

Computrace technology by Absolute Software is now integrated with McAfee® ePolicy Orchestrator® (McAfee ePO™) software, a centralized security and compliance management platform. The integrated solution enables Computrace Agent call data to be reported within the McAfee ePO console.

Business problem

Millions of people worldwide have had their data compromised by laptop thefts over the past twelve months. It is now impossible to ignore the growing identity theft crisis, much of it caused by laptop thefts from high profile corporations, government agencies, universities, and healthcare institutions.

Securing laptops via encryption, or via physical deterrents, such as locks and cables, may not sufficiently protect an organization against computer theft. A multilayered security strategy may be required to protect computer hardware and the data on it. With a few additional data security steps, organizations can avoid the potential lawsuits, fines, public scrutiny, and loss of business that a lost or stolen computer can cause. McAfee and Absolute Software have teamed up to address this problem with their integrated solution.

McAfee + Absolute Software—solution and benefits

Absolute Software works with leading computer manufacturers so that their Computrace technology is installed in the BIOS (or the firmware) of most laptops at the factory. Computers with Computrace in the firmware are extremely tamper resistant. For example, if a thief steals a computer and reinstalls the operating system, the Computrace Agent is self-healing and will continue to make contact with the Absolute Monitoring Center to report important data that will aid in the recovery of the device.

The partnership between McAfee and Absolute Software provides new reporting capabilities within ePO dashboards. This joint, integrated solution allows ePO administrators to do the following:

• Use ePO software to deploy the Computrace plug-in on ePO-managed assets
• View plug-in coverage reports that include publisher, product, version, and more
• Get periodic summary reports in ePO dashboards on all computers or mobile phones that have the Computrace agent installed. These reports help identify potential problems based on agent call patterns.
• For further analysis, the ePO administrator can switch to the Computrace console and take the appropriate steps for geolocation tracking, recovering missing assets, and/or performing remote data wipes

Below is an architectural view of how the integrated McAfee/Absolute Software solution works, as well as Computrace data as it appears in the ePO dashboard.
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**About McAfee Security Innovation Alliance**  
The McAfee Security Innovation Alliance is the foundation of a technology ecosystem designed to assemble the world's leading security innovations. Working together, McAfee and its partners deliver solutions more comprehensive than those available from any single vendor. You'll find the McAfee Compatible logo on products that have passed McAfee's integration testing. For more information, visit [www.mcafee.com/sia](http://www.mcafee.com/sia).

**About McAfee, Inc.**  
McAfee, Inc., headquartered in Santa Clara, California, is the world's largest dedicated security technology company. McAfee is relentlessly committed to tackling the world's toughest security challenges. The company delivers proactive and proven solutions and services that help secure systems and networks around the world, allowing users to safely connect to the Internet, browse and shop the web more securely. Backed by an award-winning research team, McAfee creates innovative products that empower home users, businesses, the public sector and service providers by enabling them to prove compliance with regulations, protect data, prevent disruptions, identify vulnerabilities, and continuously monitor and improve their security.