

McAfee Vulnerability Manager and McAfee Total Protection for Compliance, Desktops End of Life

Frequently Asked Questions

Q: What is being announced?

A: McAfee Vulnerability Manager and McAfee Total Protection for Compliance are scheduled for End of Sale (EOS) on January 11th, 2016. For those customers that have both McAfee Vulnerability Manager appliances and McAfee Vulnerability Manager software (please see table below on affected SKUs) support will be for up to five years from the date of end of sale. The five-year support period will consist of up to three years support and two years of limited support. End of life and end of support will be effective January 11, 2021. Customers can renew support for McAfee Vulnerability Manager appliances and software during the five-year support period, but new license or appliance purchases during this time period will not be possible.

For McAfee customers that own the McAfee Vulnerability Manager software (including McAfee Vulnerability Manager, McAfee Total Protection for Compliance, Web Application Assessment Module, and Foundstone Travelling License) but do not own appliances support will be for up to two years from the date of end of sales of January 11, 2016. The end of support will be effective January 11th 2018.

The support needs to be renewed on an annual basis. Any McAfee Vulnerability Manager assets, which have expired entitlements, cannot be renewed. In conjunction with this announcement, Intel Security is announcing a partnership with Rapid7 as the solution for McAfee Vulnerability Manager customers to transition to. Details on this partnership will be forthcoming soon.

Q: Why is Intel Security announcing this EOL?

A: We are working to create an integrated system that delivers faster protection, detection, and correction. To create that security system, we are investing in solutions for the endpoint, cloud, threat detection, and management that will ensure the security of the endpoint and cloud and all data traversing in between. Increasing our investments in these critical areas required exiting other product areas such as McAfee Vulnerability Manager and McAfee Total Protection for Compliance. We apologize for any disruption that this action causes you, and are committed to delivering continued support for these products through the end of life process.

Q: What SKUs are affected?

A: The table below outlines the SKUs that will be impacted by this EOL:

| SKU | Product Name |
|---------|---|
| MVM3200 | McAfee Vulnerability Manager 3200 Appliance – Scan Engine, Enterprise Manager, & database |
| MVM2200 | McAfee Vulnerability Manger 2200 Appliance – Scan Engine |
| FSW | McAfee Vulnerability Manager Software |
| WAA | Web Application Assessment Module |
| TCD | McAfee Total Protection for Compliance - Desktops |
| FTLGIE | Foundstone Travelling License |

Q: What is the timeline for EOL?

A: The table below outlines the key dates for this EOL for the McAfee Vulnerability Manager Appliances are:

Table 1: Key Dates for McAfee Vulnerability Manager Appliances and McAfee Vulnerability Manager Appliances with McAfee Vulnerability Manager Software:

| Milestone | Effective Date |
|---|------------------|
| End of Sale Announcement | October 22, 2015 |
| End of Sale Date | January 11, 2016 |
| Full Service Support (+3 years) through: | January 11, 2019 |
| Limited Service Support (+2 years) through: | January 11, 2021 |
| End of Life | January 11, 2021 |

The table below outlines the key dates for this EOL for the McAfee Vulnerability Manager software only:

Table 2: Key Dates for McAfee Vulnerability Manager Software-Only (non-appliance)

| Milestone | Effective Date |
|--------------------------|------------------|
| End of Sale Announcement | October 22, 2015 |
| End of Sale Date | January 11, 2016 |
| End of Life | January 11, 2018 |

Definitions for Full Support may be found at <http://www.mcafee.com/us/resources/misc/support-policy-product-support-eol.pdf>

Q: Are all the components or technology of McAfee Vulnerability Manager going EOL?

A: Yes, all software and hardware SKUs associated with McAfee Vulnerability Manager are going end of life. The McAfee Total Compliance for Desktops (TCD) suite, which includes McAfee Vulnerability Manager software and McAfee Policy Auditor for Desktops will be end of life as well. McAfee Policy Auditor for Desktops is not subject to this end of life, and can still be purchased or renewed through the McAfee Policy Auditor for Desktops (HPD) stand-alone SKU.

Q: What happens with existing McAfee MVM customers?

A: Existing McAfee Vulnerability Manager customers can use the solution until the EOL date. Vulnerability management remains a critical solution to ensure effective security. As such, Intel Security has decided to partner with Rapid7, a leading provider of vulnerability management and analytics. Under the partnership, Rapid7 and Intel Security will make available Rapid7's award-winning Nexpose vulnerability management solution as the solution to transition to. We selected Rapid7 because of their leadership in vulnerability management and their commitment to customer success. Further details on this partnership will be forthcoming shortly.

Q: Is it possible to extend support beyond the end of support date?

A: No. Extended support for these SKUs cannot be offered beyond the end of support / end of life date.

Q: Why is McAfee Total Compliance for Desktops going EOL as well?

A: The McAfee Total Compliance for Desktop Suites (TCD) incorporates both McAfee Vulnerability Manager and McAfee Policy Auditor for Desktops. As McAfee Vulnerability Manager is going EOL, the TCD Suite is no longer necessary. McAfee Policy Auditor for Desktops and McAfee Policy Auditor for Servers will remain available as separate standalone SKUs on our price books.

Q: Whom should I contact if I have additional questions?

A: Please reach out to your Intel Security account manager if you have additional questions.

Q: What do I do if I need more information?

A: For EOL and end of support lifecycle details, see the [McAfee Product and Technology Support Lifecycle page](#).