



Certification Program

Program Frequently Asked Questions (FAQ)

Q: Why get certified?

A: As technology and security threats continue to evolve, organizations are looking for employees with the most up-to-date certifications on the most current techniques and technologies. In a well cited IDC White Paper, over 70% of IT Managers surveyed felt certifications are valuable for their team and were worth the time and money to maintain.

Q: What certification paths are available?

A: Product track—McAfee Certified Product Specialist certification is designed for candidates who are responsible for a single McAfee product and have one to three years of experience. The McAfee Certified Product Specialist Certification allows candidates to demonstrate knowledge in the following key, product areas:

- Installation
- Configuration
- Management

Basic architecture and troubleshooting Assessment track—McAfee Certified Assessment Specialist certification is designed for security practitioners (penetration testers, auditors, consultants, and administrators) with one to three years of experience. The McAfee Certified Assessment Specialist Certification track allows candidates to demonstrate knowledge in the following key, high-level assessment areas:

- Profiling and taking inventory
- Vulnerability Identification
- Vulnerability exploitation
- Expanding influence

Q: Are there training prerequisites?

A: The McAfee Certification Program does not require training prior to challenging an exam. Hands-on experience working with the product is highly recommended for the product track, as is penetration testing experience and knowledge of operating systems and networking protocols for the assessment track. You should be able to demonstrate all the skills described in the suggested exam preparation guides before you take an exam. These guides can be found here: <https://www.mcafee.com/us/services/education-services/security-certification-program.aspx>

Q: How long will it take to become certified?

A: It depends on how much time you spend studying. If you already have experience, you may only need a few weeks of studying to prepare for each exam. If you do not have hands-on experience or have very little time to study, you may need a few months of preparation before you are ready.

Q: For what length of time is the certification valid?

A: The McAfee Certified Product Specialist and McAfee Certified Assessment Specialist certifications are valid for 24 months from the date of the McAfee Security Certification program successful challenge.

Q: How do I register for an exam?

A: Visit the McAfee Certification Program exam registration page to find complete instructions on how to register. <https://www.mcafee.com/us/services/education-services/security-certification-program.aspx>

Q: What accommodations are available for the disabled?

A: McAfee is dedicated to developing technology that is usable by and accessible to everyone, including people with disabilities. If you are unable to take a McAfee certification exam using the standard testing equipment or within the standard exam duration, the McAfee Certification Program is committed to making all reasonable efforts in order to accommodate you. Visit here for full details about the process for requesting an accommodation <https://home.pearsonvue.com/test-taker/Test-accommodations.aspx>

Q: How much do the exams cost?

A: The McAfee Certified Product Specialist and McAfee Certified Assessment Specialist exams are currently priced at U.S. \$150. Exam prices are subject to change. Please visit here for exact pricing. <http://www.pearsonvue.com/mcafee/>

Q: Where do I take the exam?

A: For the up-to-date list of all worldwide testing locations, please visit here. <https://www3.pearsonvue.com/testtaker/registration>

Q: How long is each exam?

A: The time to complete each exam may vary, but no single exam will exceed two hours under normal circumstances. The McAfee Certification Program has built in time to include the following actions during an exam challenge at each testing facility:

- Time to answer exam questions
- Time to review instructions and provide comments after completion McAfee reserves the right to change the exam content and time requirements at any time. The most accurate means of obtaining this information is to contact the exam delivery provider on the day of your exam challenge. A notification appears on your screen before the exam begins that shows the maximum time allowed for answering the questions in that exam.

Q: Why do some questions cover topics not specifically called out in the prerequisites?

A: Some questions might reference technologies that are outside the focus of the exam in order to provide appropriate context for the question. Candidates who fit the audience profile for the exam should have the necessary experience to understand this contextual information.

Q: How will I receive my exam results?

A: You will receive notification of your pass or fail status immediately upon the completion of the exam. In addition, you will receive a printed report that provides your exam score and feedback on the skills measured. The exam delivery provider will forward your score to McAfee within five working days of your exam and the results will be published on the McAfee Certification Program Candidate website.

Q: How do I retake an exam?

A: If, you do not pass an exam and want to retake it, you will need to schedule a retake with the exam delivery provider in accordance with our retake policy. McAfee allows a retake 90 days after a failed attempt. To schedule a retake visit here.

<http://www.pearsonvue.com/mcafee/>

Q: How are exam scores calculated?

A: Here are a few things to consider concerning exam score calculations:

- All McAfee Certified Product Specialist Exams are multiple choice with one correct answer. The correct answer must be specified on the question in order to earn a point for that item.
- Some questions on the exam may not be included in the calculation of your score. To gather data to update and improve the quality of each exam, we need to present new content to candidates without counting the results toward their score.

Q: Where can I find my certification transcript?

A: Individuals who have challenged a McAfee certification exam are granted access to the McAfee Certification Program Candidate site. On the site, you will find:

- Your official McAfee Certification Program transcript and access to the transcript sharing tool.
- The ability to download custom certification logos.
- Additional information and offers for McAfee-certified individuals.
- Your contact preferences and profile.
- News and promotions.

Q: Will certification help me get a job?

A: Earning a McAfee Certified Product Specialist or a McAfee Certified Assessment Specialist Certification will not guarantee you a job, but it can help you stand out from other job candidates by helping to validate that you have the skills required to perform the job function covered by those certifications. Certification also helps show potential employers your commitment to continued learning and career growth.

Together is power.

Copyright © McAfee LLC, 2017. All rights reserved.
The contents of this page are for internal use only.
McAfee Confidential