McAfee Agent 5.6.0 Essentials

McAfee® Education Services eLearning Course

The McAfee® Agent 5.6.0 Essentials Course from McAfee Education Services introduces attendees to the basic concepts needed to understand and work with McAfee Agent.

Course Goals

- Describe McAfee Agent and how it integrates with McAfee® ePolicy Orchestrator® (McAfee ePO™) software and other McAfee products
- Install, upgrade, and remove McAfee Agent
- Deploy McAfee Agent from McAfee ePO software
- Configure server tasks and permission sets
- Create and manage basic McAfee Agent policies
- Identify basic troubleshooting information for McAfee Agent, including locating important log files

Agenda at a Glance—4 hours

Module 1: McAfee Agent 5.6.0—Course Introduction
- Introduction and McAfee Agent Overview: Student Guide

Module 2: Installation
- Installation: Student Guide
- Manually Check-In McAfee Agent Extension into McAfee ePO Software
- Manually Check-In McAfee Agent Software Package into McAfee ePO Software
- Installation Methods Overview
- Installation Method: Push Agent
- Installation Method: Deploy Agents
- Installation Method: Agent Installation Package
- Installation Method: Create URL for Client-Side Download
- Agent Status Monitor Command Line Options

Module 3: Upgrade, Restore, and Removal
- Upgrade, Restore, and Remove: Student Guide
- Upgrade Basics
- Upgrading McAfee Agent Using a Product Deployment Task
- Manually Upgrade McAfee Agent

Audience

System and network administrators, security personnel, technical support personnel, auditors, and/or consultants concerned with network and system security should take this course.

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COURSE DESCRIPTION

Agenda at a Glance—4 hours

Module 4: Management Modes
■ Management Modes: Student Guide
■ Management Modes Overview
Module 5: Features and Functionality
■ Features and Functionality: Student Guide
■ Product Compatibility Check Configuration
■ McAfee Agent Tray Icon Overview
■ McAfee Agent Status Monitor Overview
Module 6: Policy Management
■ Policy Management: Student Guide
■ Priority Event Forwarding Overview
■ Retrieving System Properties Overview
■ Repository Selection Feature Overview

Module 7: McAfee Agent Management in McAfee ePO Software
■ McAfee Agent Management in McAfee ePO Software: Student Guide
■ Agent-to-Server Communication Overview
■ Manually Send Agent Wake-Up to Managed Systems from McAfee ePO Software
■ McAfee Agent Statistics Collection Overview
Module 8: Basic Troubleshooting
■ Basic Troubleshooting: Student Guide

Recommended Pre-Work

It is recommended that students have a working knowledge of networking, system administration, and security. Working knowledge of McAfee Agent and McAfee ePolicy Orchestrator 5.10 Essentials or equivalent experience with McAfee ePO 5.x software is expected.

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