

McAfee Agent 5.0.0 Essentials

McAfee® Education Services eLearning Course

McAfee® Agent is the client-side component that provides secure communication between the McAfee® ePolicy Orchestrator® (McAfee ePO™) platform and is managed McAfee products. The McAfee Agent 5.0.0 Essentials eLearning course from McAfee Education Services provides training on the installation, setup, configuration, and management of this software.

Audience

System and network administrators, security personnel, auditors, and/or consultants concerned with network and system security should take this course.

Recommended Pre-Work

It is recommended that students have a working knowledge of Microsoft Windows administration, system administration concepts, a basic understanding of computer security concepts, and a general understanding of internet services.

Learn More

To order, or for further information, please email SecurityEducation@mcafee.com.

Course Goals

- Review how to install, upgrade, restore, and remove McAfee Agent software
- Define management modes for McAfee Agent
- Define how to manage and configure policies for McAfee Agent
- Define McAfee Agent communication and functionality with McAfee ePO software
- Define basic functionality and usage for the McAfee Agent system tray icon
- Define basic troubleshooting information
- Review frequently asked questions to assist with product management

Agenda at a Glance—4 hours

- **Module 1:** Product Overview and Architecture
- **Module 2:** Installation
- **Module 3:** Upgrading and Restoring
- **Module 4:** Management Modes
- **Module 5:** Product Removal
- **Module 6:** Policy Configuration
- **Module 7:** Working with McAfee Agent from the McAfee ePO Server
- **Module 8:** Using the McAfee Agent System Tray Icon
- **Module 9:** Basic Troubleshooting
- **Module 10:** Frequently Asked Questions (FAQs)



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