McAfee™
Together is power.

McAfee Education Services

A broad training portfolio maximizes the benefits and ROI of your McAfee® solutions

Like many enterprises, you struggle to keep pace with the increasing volume of rapidly evolving threats. Limited time and a skills shortage make it difficult to optimize your current McAfee solutions and adopt others that you need to further your security goals and desired outcomes. The McAfee® Education Services portfolio provides flexible, cutting-edge training options delivered by our seasoned security experts. We help accelerate, improve, support, and boost your IT administration and security capabilities. A fully trained staff makes for a more secure organization.

Your Challenges

Today's cybersecurity talent shortage has led to 63% increased workloads for existing staff[1] and often requires onboarding and training of junior employees. According to 70% of cybersecurity professionals, the skills shortage has had an impact on their organization.[2] This means you don't have the luxury of sending staff off-site for days of training. The result is a staff that's not equipped to fully utilize your technology. Features go unexplored, and possibilities for increased productivity and efficiency are unrealized.

The IT professionals who enforce the security policies and run the tools that protect their organizations' data frequently lack access to the training they need. According to recent (ISC)[2], research, close to half (43%) of IT professionals said their organizations do not provide adequate resources for IT security training

and professional development.[3] The skills shortage, combined with lack of easily accessible training, leaves organizations exposed to attacks and data loss.

To configure and manage your McAfee solutions more efficiently and optimally safeguard your critical data, you need expertly trained staff to extract maximum value from your McAfee solutions. You also need your staff on-site, doing their job. Now, you can have both.

Training for the Real World

The McAfee Education Services portfolio offers smart, flexible training options that emphasize an improved digital experience, save time, and curtail resource depletion. We offer multiple education options for product and security training. Product training provides hands-on training focused on the design, setup, configuration, and management of McAfee solutions.

Key Advantages

- **Stay ahead of increasing threats:** Improve skills and knowledge of your security professionals to combat increasing threats and build credibility within your organization.
- **Save time managing your McAfee solutions:** Learn best practices to help you successfully deploy and maintain your technology.
- **Extract maximum value from your McAfee investment:** Extract maximum protection from your McAfee solutions and optimally safeguard your critical data.

Connect With Us

Product training options include guided on-demand training, traditional in-person instructor-led training, and self-paced eLearning training. Security training provides hands-on training to help build software and applications, assess vulnerabilities, and gain critical computer forensics skills to better respond to incidents. Security training is only offered through instructor-led training in private classrooms.

With these cost-effective, time-sensitive learning options, your staff can gain the critical skills they need to deploy and administer McAfee solutions, build their security acumen, assess vulnerabilities, and improve critical security skills to better respond to incidents. And they can do it without leaving the office.

Stay Ahead of Increasing Threats, Save Time Managing Your Solutions, and Extract Maximum Value from Your Investment

Your security professionals will gain critical skills to optimize security operations and mitigate threats from McAfee security experts. They will gain the knowledge to successfully deploy and save time managing McAfee solutions. McAfee security experts provide the training your IT professionals need to enhance security throughout your organization to maximize your investment.

Flexible Options When You Need Them, How You Need Them

You and your busy staff need flexible training options to acquire the knowledge and expertise needed to fully take advantage of your McAfee solutions. The McAfee Education Services portfolio provides flexible ways to obtain training—when it's convenient for you.

About McAfee Customer Success

The McAfee Customer Success Group unites services, support, and training to help your business realize long-term security success.

Our mission is simple: we are dedicated to helping you successfully deploy and use McAfee solutions, manage your operational risk and see a sustained value over time.

From deployment services and proactive account management to self-help resources, communities, and on-call expert assistance, the McAfee Customer Success Group delivers the people, processes, tools, and technology to ensure that you achieve the security outcomes you want.

McAfee Training Methods

Guided on-demand training[4]
Get comprehensive and focused multimedia training in a variety of ways, from experienced instructors, in a self-paced environment, while at your desk, saving time and travel costs.
- Virtual, on-demand coursework
- Full immersive training experience from experts
- Recorded instructor presentation
- Use-case scenarios from McAfee best practices and experiences
- Hands-on lab exercises
- Community support
- Email access to instructor

Instructor-led training
Get comprehensive and focused in-person classroom training from experienced security instructors.
- Instructor-led training at a public site or private classes at your location
- Full immersive training experience from experts
- Network with other cybersecurity industry professionals

eLearning training[4]
Gain knowledge at your desk and on your schedule.
- McAfee solution training on demand
- Self-paced modules, anytime, anywhere
- Option of adding hands-on lab exercises for deeper learning

Learn More

McAfee Education Services provides a wide range of training options, all taught by our expert training consultants, who have years of experience working as security experts, installers, and consultants. To learn more about our education services, please visit: **www.mcafee.com/education**

Ready to purchase?

Visit the McAfee® Training Portal at:**https://mcafee.netexam.com/catalog.html#center-panel:main-ui-training** to find available classes, register and purchase training.

Need more information?

Visit **www.mcafee.com/product-training** or **www.mcafee.com/security-training** to learn more, or contact your sales account manager or partner.

McAfee Education Services Portfolio

Product Training
Hands-on product training courses focus on the design, setup, configuration, and management of your McAfee solutions, delivered in-classroom and online. Product training is offered through three training methods: guided on-demand training, instructor-led training, and eLearning training.

Security Training
Security training courses focus on building security software and applications, assessing vulnerabilities, and gaining critical computer forensics skills to help your IT professionals become proficient in developing best practices for implementing your security strategy. Security training is only offered through instructor-led training in private classrooms.

1. ESG-ISSA Research Report: The Life and Times of Cybersecurity Professionals
2. Ibid.
3. *IT Professionals are a Critically Underutilized Resource for Cybersecurity*, from the *2017 Global Information Security Workforce Study*, (ISC)[2]
4. Available for McAfee product training only.

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