

# Foundstone Emergency Incident Response

## Get immediate expert response when you need it most

You knew it would happen someday. And that someday has arrived. A security breach has been identified by your staff, and the compromise could result in data theft, identity theft, ecommerce interruption (revenue theft), or even serious damage to your company's reputation. Worse yet, you realize you do not have the internal resources or expertise to investigate and determine the scope of the problem. And the CEO wants answers now!

### The Answers You Need, Now

The Foundstone® Services Emergency Incident Response (IR) Team is ready to provide the answers your CEO wants. Staffed with some of the best and most experienced IR talent in the business, we respond immediately and help you through your crisis. Our consultants provide the expertise and tools to determine what happened and how to fix it, whether your incident has affected your firewall, VPN, or applications.

### Methodology

Foundstone Services' proven IR methodology is current, consistent, relevant, and repeatable. We stay current on the latest threats and remediation techniques and are consistent in following proven strategies to resolve tough incidents. But we realize every business and incident is unique. That's why we tailor our approach so it is relevant to your business at hand. After each engagement, we take the lessons learned and improve our methodology to provide repeatable success.

The Foundstone Services Emergency IR framework is based on a five-step process:

1. Investigation and Assessment
2. Containment
3. Forensic Capture and Analysis
4. Remediation
5. Reporting and Follow-Up

### Scope

A typical engagement ranges between three days to one week, depending on the scope of the security breach. During the investigation, assessment, and containment phases we collaborate with you to determine if additional services are needed for remediation. A comprehensive report of our findings is provided to you at the end of the engagement.

### Deliverables

---

The Foundstone Emergency Incident Response engagement includes:

- Immediate dispatch of security consultant(s) to your site, if needed
- Collaborative incident management using proven crisis management methodologies
- Written assessment of the security breach and recommended investigation strategy
- Written investigative findings and recommendations for remediation
- Written remediation report if remediation services are rendered
- Written final report containing all details of IR engagement
- Close-out meeting to evaluate successes and areas of improvement documented in the final report

## FOUNDSTONE SERVICES

### The Foundstone Difference

All projects are managed using our proven Security Engagement Process (SEP) for project management. A pivotal aspect of this process is continual communication with your organization to ensure the success of your Foundstone consulting engagements.

### Learn More about Foundstone Services

Fill the gaps in your information security program with trusted advice from Foundstone Services—part of the McAfee® global professional services organization

that provides security consulting, customized product deployments, and training and advisory services. Let our consultants help your organization assess current policies, create new programs that meet compliance goals, and cost effectively prepare for security emergencies. Speak with your technology advisor about integrating our services. You can get more information at [www.foundstone.com](http://www.foundstone.com).

### Related Foundstone Services

---

We offer many related services and training classes, including:

- IR Program Development
- IR Policy and Procedure Definition and Review
- IR Plan Testing
- IR Gap Analysis
- IR Plan Execution
- Investigative Services
- Digital Forensics
- Malware Analysis
- Chain-of-Custody Management
- Expert Testimony
- IR Partner Program
- Forensic and Incident Response Education (FIRE)
- Comprehensive Network and Infrastructure Security Assessment



2821 Mission College Boulevard  
Santa Clara, CA 95054  
888 847 8766  
[www.mcafee.com](http://www.mcafee.com)

McAfee and the McAfee logo, and Foundstone are trademarks or registered trademarks of McAfee, LLC or its subsidiaries in the US and other countries. Other marks and brands may be claimed as the property of others. Copyright © 2017 McAfee, LLC. 62324ds\_er-incident-resp\_0316 MARCH 2016