As the world’s #1 CRM platform, Salesforce has become the de facto system of record for critical business functions, driving the need for deeper governance of data in Salesforce. Salesforce makes significant investments in securing their applications, but under the shared responsibility model, enterprise customers are responsible for access to and usage of that data.

Skyhigh for Salesforce provides the deepest integration with Salesforce’s Event Monitoring APIs to provide the industry’s most comprehensive audit, compliance, and governance solution for Salesforce.com, delivering better insight and management.

Skyhigh leverages Salesforce Event Monitoring APIs to retrieve event log files that capture Salesforce interactions such as creating or deleting leads, contacts, and opportunities, downloading documents or reports and creating/updating sharing rules. Skyhigh ingests this information and then utilizes big data analytics to derive insights to support several audit, compliance and governance use cases.

**Use cases:**

a) Gaining complete visibility into application usage
b) Monitoring of privileged user accounts
c) Identifying malicious or accidental data exfiltration
d) Detecting compromised accounts
e) Providing a detailed audit trail for compliance and investigations

**Benefits**

- **Gain visibility** into all Salesforce users and admin activity
- **Respond quickly** to insider threats or compromised accounts
- **Protect against privilege abuse** by monitoring and alerting on anomalous admin activities
- **Stay compliant** by maintaining detailed audit trail of all user and third party interactions
Skyhigh + Salesforce: Enabling Security and Compliance

Together, Salesforce and Skyhigh are working to help customers to protect sensitive data and enforce their audit, compliance and governance requirements.