



McAfee Operations Services

Rapidly identify, prioritize, and address your security operations objectives

The intensifying demands you face may exceed your organization's ability to keep up. What if you could quickly extend your team without having to make a difficult, long-term hire? Before you see your strategic programs delayed or your technologies underutilized, leverage the experience of McAfee® consultants to look across your enterprise for strategic and operational insight. Our Operations Services bring together business strategy, solution expertise, and operational guidance through a short-term consulting engagement.

Key Advantages

- **Maximize the impact of your security investments.** Achieve immediate improvements in product administration and operations.
- **Enable your business.** Leverage strategic advice, relevant expertise, and best practices to meet your goals and infrastructure needs.
- **Mitigate risk in your environment.** Ensure you have effective, measurable security controls in place. Optimize your policies and procedures to realize program maturity.
- **Enable greater solution integration.** Ensure your products are working together to realize the full value of the solutions.

Drive a Deeper, Broader Use of Your Technology

To master the lifecycle of security technology, you want to staff your security team with the best people available while remaining mindful of time and budget constraints. You may need a more short-term (quarter-by-quarter) approach to fill in the gaps and push your organization forward. Our Operations Services can help you achieve the following.

Obtain strategic guidance. Our consultants coordinate and drive all of your McAfee solutions across business units to achieve measurable increases in product coverage, end-user knowledge and operationalization. Our Operation Services can help you understand how to make the best use of your current McAfee solutions and define a roadmap to enhance people, processes, and technologies to become more efficient at detecting and

responding to tomorrow's threats. Our consultants will help you align your security controls to your business objectives and improve security infrastructure operations throughout your environment.

Operationalize your environment. While engaged for a short period of time, our consultants become an integral part of your team. They help you deliver efficient and complete product coverage plans, monitor capacity, perform lab testing, and measure continual improvement by providing dashboards and reports to management that truly demonstrate the efficacy of your security tools.

Apply lessons learned. To help you achieve a mature security program, our consultants deliver actionable plans that help you capitalize on lessons learned. Our consultants can document and update routine actions into your team's playbook. This approach ensures activities such as after-action reports and follow-up procedures are regularly executed. With repeatable, documented procedures your management team can quickly identify trends and proactively address new threats and vulnerabilities.

Ensure knowledge transfer. An extension of your security team, our consultants ensure you have the right talent when you need it. We prepare your team to face and adapt to the security challenges of tomorrow. Our experts help to reduce the steep learning curves with knowledge transfer to your security staff. Our goal is to help your team maintain the effectiveness of your organization, despite the changing environment around you.

Gain a McAfee champion. Our consultants deliver holistic security expertise with direct access to McAfee product engineers, incident response experts, McAfee Support, and McAfee Labs.

The Power of Our Expertise

Though you are developing a sophisticated team to proactively and preemptively address these threats, the evolving landscape may be preventing you from realizing your security objectives. Our decades of experience supplying cybersecurity solutions across the entire enterprise enables our consultants to have a unique insight into how cyberattacks exploit gaps and vulnerabilities in your infrastructure. By optimizing your operational procedures and enabling your staff with the knowledge they need to excel at their duties, our consultants can help you establish actionable security goals, optimize the tools you have available, monitor the efficiency of your security measures, and establish after-action procedures to reduce your organization's exposure to risk.

Learn More

Solution Services—part of the Intel Security Professional Services team—is the key to ensuring your organization gets the most out of its McAfee solution investments. We offer customized services for businesses of all sizes, in all industries, with even the most complex systems requirements. Our specialists can help your organization assess current policies, create new programs that meet compliance goals, and cost-effectively prepare for security emergencies.

We can also help you:

- Align business and security objectives.
- Meet compliance requirements.
- Achieve comprehensive planning and guidance.
- Effectively deploy and maintain your McAfee security solutions.
- Prepare for upgrades and migrations.

Find out more at www.mcafee.com/services.

